

ANITA CUNNINGHAM

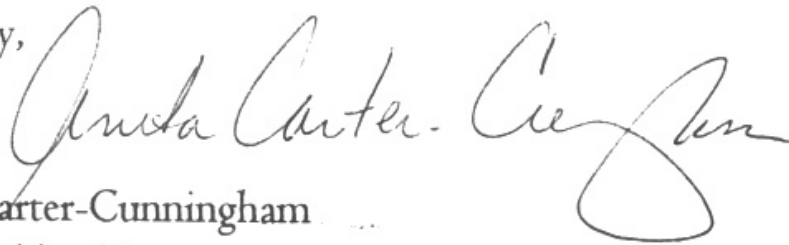
10/15/02

Air Kool Mechanical Contracting, Inc.
451 N. Route 9W
Congers, NY 10920

Air Kool Management:

This note is to thank you for your expeditious response to my call for service and to commend you on your technician, Tom #9, he was courteous, helpful and professional. I would also like to thank you for the senior citizen consideration. Here's hoping I don't need you for a while, but if I do, I will gladly call your company.

Sincerely,



Anita Carter-Cunningham
107 Rockland Lane
Spring Valley, NY 10977
(845) 426-1584