

Deborah and John Nadjadi
51 Deerfield Lane South
Pleasantville, NY 10570
(914) 741-2119

August 30, 2002

Air Kook Mechanical Contracting, Inc.
451 N. Route 9W
Congers, NY 10920

Attention: Carlos and Scott

Gentlemen:

I am taking the time to write this letter to commend your employees for a job well done. As your records will show, the installation of our air conditioning unit started on August 12th. It was an unbearable week of heat (each day way over 90 degrees). Frank and Gonzalo showed up each and every day with a smile on their face and performed all the work that was necessary. They were a pleasure to work with as well as extremely neat and conscientious. They put in long hours in order to reach good stopping points. My neighbor even had a compressor malfunction and they were there immediately inspecting it.....He ended up purchasing a new one from you that day on my recommendation.

So I would appreciate it if you would please extend another hearty thank you to both of these gentlemen for a job well done. You are very fortunate to have such good employees.

Sincerely,



Deborah T. Nadjadi

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